## COVID-19 Response – Update 24 March 2020

#### Protecting you and your family

Since our first update on the COVID-19 pandemic, the situation continues to challenge all of us in different ways and the response from Governments and businesses are increasing to match the spread of this disease. In response to this, Bluestar Global Logistics has put in place initiatives that will ensure that we continue to protect our employees.

It is important to share with our employees and customers, those initiatives that we are taking. One of these initiatives is to introduce a higher level of cleaning/sanitising of surfaces and workstations around our facilities.

Other initiatives that we will be introducing, effective immediately, include;

- Introducing 'physical distancing' rules throughout our facilities by limiting the number of people that congregate to a maximum of 2 people whilst maintaining 1.5 metres distance apart.
- Introducing 'work from home' initiatives by rotating/rostering staff that can work from home identifying those employees that may be at high risk.
- Reducing the access of employees throughout BGL facilities if they do not require to leave their immediate work areas.
- Introducing additional guidelines for all our drivers to ensure that they have limited access to customers and employees

We are appreciative of the support of all our employees and customers and will continue to keep you informed.

We are all working hard to ensure that we provide a safe and healthy work site for all our employees and we thank you for supporting the new guidelines that we recently released. We also want to share with you some thoughts regarding what you can do outside of work in restricting the spread of this virus. We have sourced this information from the Government Websites.

### **Social distancing**

One way to slow the spread of the virus is social distancing. There are practical things you can do, to protect those more susceptible to the virus.

#### Households

- Practice good hand and cough/sneeze hygiene
- Avoid handshaking and other physical greetings
- Regularly clean shared high-touch surfaces, such as tables, kitchen benches and doorknobs
- Increase the amount of fresh air by opening windows or adjusting air conditioning
- Buy more goods and services online so you limit visits to the shop
- Consider what travel and outings are necessary, both individual and family, and go to open places such as parks
- Carry with you at all times some hand sanitiser and wipes so when you are away from home you have the ability to protect yourself from touching other surfaces.

# **Symptons**

People who may have contracted coronavirus may experience:

- fever
- flu-like symptoms such as coughing, sore throat and fatigue
- shortness of breath

In the event that either yourself, a family member or friend may present with these symptoms, ensure that you seek immediate medical help. One way is to use the Helpline noted below.

## **National Coronavirus Helpline**

Call this line if you are seeking information on coronavirus (COVID-19). The line operates 24 hours a day, seven days a week.

1800 020 080

Yours Faithfully

Wayne Thompson Chief Operating Officer