

## **COVID-19 Response – Update 16 March 2020**

### **Bluestar Global Logistics Response to COVID-19**

As the spread of Coronavirus is uncertain, Bluestar Global Logistics has implemented a range of initiatives to ensure that we minimise the risk to our employees, customers and service providers. We are closely monitoring events and continually reviewing the advice from the State and Federal Health Authorities.

Some of those initiatives that we have introduced are;

- BGL will no longer be holding any company related face to face meetings or accepting visitors at any of our sites across Australia
- No BGL employee will be visiting other company offices & facilities. As we have seen, many companies have already introduced similar bans on any site visits.
- All meetings will be held via available technologies (Telephone, Web)
- All company related travel has been suspended until further notice.
- A range of Personal and Site Hygiene steps have been introduced in line with the guidelines advised by the government health organisations
- All BGL drivers will be required to wear gloves when dealing with BGL employees and customers – obviously, this will take a little while to source these items due to the shortage of availability in the country
- We are now experiencing at some pickup and delivery locations that persons are unwilling to accept paperwork from our drivers or 'Sign on Glass'. As we need to respect these requests, BGL have instructed all drivers that in these circumstances they are to note the name of the person providing/receiving goods and then note "COV" on the POD and/or on the 'Sign on Glass' device
- BGL has developed business continuity plans in the event that some locations are forced to reduce our capacity to operate or close down completely

We will continue to update our employees and customers as required and will maintain updates via our website

Yours Faithfully

Wayne Thompson  
Chief Operating Officer